

## Development Services Department

***“Partnering  
with our  
Community  
to Build  
and Maintain  
a Safer  
San Antonio”***



<http://sanantonio.gov/ces>

### ***REGISTER YOUR COMPLAINT ONLINE***

Go to [www.sanantonio.gov](http://www.sanantonio.gov) and click on *Request a City Service Online*. The citizen service request system is an online database that will log your complaint. Code enforcement officers will respond accordingly.

### ***PICK UP YOUR PHONE AND DIAL 311***

311 is a simple, easy-to-remember telephone number that connects citizens with specially-trained customer service representatives. You will be asked for detailed information regarding your complaint, which is sent to CED for follow-up.

### ***CITY CODES ON-LINE***

Visit Muni Code on-line for a listing of codes of the City of San Antonio...

<http://library.municode.com/index.aspx?clientId=11508&stateId=43&stateName=Texas>

...and the following address to view the consolidated San Antonio Property Maintenance Code or SAPMC.

[http://www.sanantonio.gov/ces/PDF/SAPMC\\_%20for%20Web\\_Secure.pdf](http://www.sanantonio.gov/ces/PDF/SAPMC_%20for%20Web_Secure.pdf)



**City of San Antonio**

## **CODE ENFORCEMENT**

**Know the Rules  
and Respect  
Your Neighbors**

***Let's Talk  
About...***  
**Common  
Code  
Violations**

**Updated May 2013**

## Junked Vehicles...

Broken-down, junked vehicles should not be parked in yards, on the street or in any location that can be seen in ordinary public view. A fine may be imposed for this violation and the vehicle may be towed by the City and destroyed if, after notification, it is not repaired or removed from these locations.



## Minimum Housing Standards...

Homes, apartments or commercial buildings are required to meet certain standards for occupancy. The interior and exterior of each property must be in good repair and maintained in a safe and sanitary condition, free of rodent infestation, sewer leaks and the accumulation of garbage. If the health and safety of the persons living in these structures is compromised by a lack of maintenance, the property owner will be required to make the improvements necessary to meet the City's code standards.

## Bandit Signs...

Bandit sign shall mean any sign posted on a utility pole, street sign or street furniture, including garage sale signs, or a sign posted in violation of City Code Ch. 28 in the public right-of-way. Bandit signs are hereby declared to be abandoned trash at the time of posting and may be removed and discarded without notice. Temporary weekend signs approved through permit are allowed to be placed on the right-of-way of a road or highway maintained by the City between Friday and Monday (9:00 PM). These signs must not exceed 24x32 inches and meet all spacing requirements.



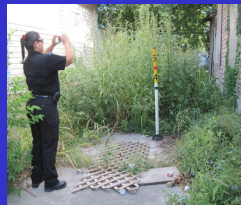
## Dangerous Structures...

Homes or commercial buildings that have become dilapidated or rundown may be considered dangerous structures. These structures are often vacant and become home to rodents, snakes or illegal activities that may threaten the health and safety of the surrounding community. Depending on the condition of the property, the structure may be cleaned and secured or demolished by the City at the owner's expense.



## High Weeds and Vacant Lots...

If grass/weeds grow more than 12 inches high or if trash, brush and debris are allowed to accumulate on property, the City may issue a notice to the property owner requesting the property be mowed or cleared. The City may contract for the property be mowed or cleared at the owner's expense if the owner fails to do so. The City may also summarily abate a property without notice if the lot is located within 1,000 feet of a school or grass/weeds are in excess of 48 inches.



## Obstructions on City Property and Right-of-Ways...

Sidewalks, streets and other public rights of way must be kept free of obstructions. Overhanging tree limbs, basketball goals, fences, dumpsters, shrubbery or other obstructions in right-of-ways, including alley ways and easements, are prohibited and must be removed by the owner of the abutting property.



## Outside Placement...

Yards should not be used as storage areas for vehicles, building materials, tires, indoor furniture, appliances, boxes or other items.

Outside placement is a violation of the City's property maintenance code.



## Illegal Dumping...

Placing brush, furniture, appliances or other items at the front curb outside of a City-scheduled brush collection is a violation of City code. The City provides two free collections of



brush and one of bulky items (excluding chemicals, construction or roofing material, or rocks, soil and dirt) per year for each

resident. Brush and bulky items are not allowed to be mixed and will not be picked up by the City. Allowable materials may only be placed at the curb after a collection notice has been received notifying residents of an upcoming, scheduled collection. Dumping on vacant lots, right-of-ways, easements and any other non-permitted disposal site is against city code.

## Front and Side Yard Parking...

Residents are not allowed to park their vehicles, boats and trailers on the front or side lawn of their



home unless there is a permanent surface of concrete, brick, asphalt or gravel with defined borders designated for parking.